

## **COUNTY OF LOS ANGELES** DEPARTMENT OF AUDITOR-CONTROLLER

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ASST. AUDITOR-CONTROLLERS

ROBERT A. DAVIS JOHN NAIMO MARIA M. OMS

May 20, 2008

TO:

Supervisor Yvonne B. Burke, Chair

Supervisor Gloria Molina Supervisor Zev Yaroslavsky Supervisor Don Knabe

Supervisor Michael D. Antonovich
Wendy L. Watanabe

FROM:

**Acting Auditor-Controller** 

SUBJECT:

GROUP HOME PROGRAM MONITORING REPORT - SOUTH BAY

BRIGHT FUTURE YOUTH DEVELOPMENT CENTERS. INC. - YOUTH

**DEVELOPMENT CENTER 1, 2 AND 3 GROUP HOMES** 

We have completed a review of Youth Development Center 1, 2 and 3 Group Homes (Group Home or Agency) operated by South Bay Bright Future Youth Development Centers, Inc. Each Group Home contracts with the Department of Children and Family Services (DCFS) and the Probation Department (Probation).

The three Group Homes are each six-bed facilities, which provide care for boys ages 11-17 years who exhibit behavioral, social and emotional difficulties. At the time of the monitoring visit, each Group Home was providing services for six DCFS children.

Youth Development Center 1, 2 and 3 Group Homes are located in the Fourth District.

## **Scope of Review**

The purpose of the review is to determine whether the Agency is providing the services as outlined in their Program Statement. Additionally, the review covers basic child safety and licensing issues and includes an evaluation of the Agency's Program Statement, internal policies and procedures, child case records, a facility inspection and interviews with children placed in the Group Home at the time of the review. Interviews Board of Supervisors May 20, 2008 Page 2

with children are designed to obtain their perspectives on the program services provided by the Agency and to ensure adherence to the Foster Youth Bill of Rights.

## **Summary of Findings**

Generally, the Agency is providing the services as outlined in their Program Statement except for a few deficient areas.

Youth Development Center 1 Group Home needs to replace the wall vent in the laundry room.

Youth Development Center 2 Group Home needs to repair the roof tiles, paint the trim around the exterior of the house, replace the carpet in the front entryway and landscape the back yard. The Group Home also needs to clean or re-finish the interior wooden stairs and clean the carpet in the small visiting area.

Attached is a detailed report of the review.

## **Review of Report**

We discussed our report with the Agency's management. In response to the recommendations made in the report, the Agency's management completed a corrective action plan (attached) which we approved. Since the time of the review, the Agency has decided to relocate Youth Development Center 2. As a result, a corrective action plan was not completed for that site. However, the Agency needs to ensure that the new site is properly maintained. We thank the management and staff for their cooperation during our review.

If you have any questions, please contact me or have your staff contact Don Chadwick at (626) 293-1102.

WLW:MMO:DC:CC:jdh

#### **Attachments**

c: William T Fujioka, Chief Executive Officer
Patricia S. Ploehn, Director, DCFS
Susan Kerr, Senior Deputy Director, DCFS
Robert B. Taylor, Chief Probation Officer
Dannetta Watts-Waters, President, Board of Directors, South Bay Bright Future
Dr. William Hill, Executive Director, South Bay Bright Future
Public Information Office
Audit Committee

## South Bay Bright Future, Incorporated Youth Development Center 1 Group Home San Pedro, California 90731 License Number: 191671009

**Rate Classification Level: 12** 

## I. Facility and Environment

#### Method of assessment - Observation

#### Comments:

Youth Development Center 1 Group Home is located in a residential community. The exterior of the Group Home is well maintained. The front and back yards are clean and adequately landscaped.

The interior of the Group Home is adequately maintained. There is adequate furniture and lighting in the Group Home. The common quarters are neat. The Group Home provides a home-like environment. However, there is debris in the vent in the laundry area.

Children's bedrooms are well maintained. The rooms are clean and orderly and have age-appropriate personalized decorations. There is adequate furniture, lighting and storage space. Window coverings and window screens are in good repair. The mattresses are comfortable, and the beds all have a full complement of linens. Children's sleeping arrangements are appropriate.

The Group Home maintains age-appropriate and accessible recreational equipment. There are also board games, a TV and a DVD player. Books and resource materials, including a computer with a variety of programs, are also available.

The Group Home maintains a sufficient supply of perishable and non perishable foods.

#### Recommendation

1. South Bay Bright Future management clean or replace the vent in the laundry area.

### **II. Program Services**

Method of assessment - Review of relevant documents and interviews

Sample size: Two

AUDITOR-CONTROLLER
COUNTY OF LOS ANGELES

#### Comments:

Children meet the Group Home's population criteria as outlined in their Program Statement. Children are assessed for needed services within thirty days of placement.

The treatment team develops and implements the Needs and Services Plans (NSPs) with input from the child. The NSPs are current, comprehensive and include short and long term goals.

Case files reflect adequate documentation to show that children are receiving treatment services.

## Recommendation

There are no recommendations for this section.

## III. Educational and Emancipation Services

Method of assessment – Review of relevant documents and interviews

Sample size: Two

#### Comments:

Children are attending school. Children are provided with educational support and resources to meet their educational needs and are progressing satisfactorily in school. The Group Home's program includes the development of children's daily living, self-help and survival skills.

Children are provided with opportunities to participate in emancipation and vocational programs as appropriate.

## Recommendation

There are no recommendations for this section.

### IV. Recreation and Activities

Method of assessment - Review of relevant documents and interviews

Sample size: Two

#### Comments:

The Group Home provides children with sufficient recreational activities and leisure time. Children are provided with opportunities to participate in planning activities.

Children also participate in extra-curricular, enrichment and social activities in which they have an interest.

The Group Home provides transportation to and from the activities.

## **Recommendation**

There are no recommendations for this section.

## V. Psychotropic Medication

Method of assessment - Review of relevant documents

#### Comments:

Children have current court authorizations for psychotropic medication. Documentation confirms that children are routinely seen by the prescribing psychiatrist.

Children are informed about their psychotropic medication and are aware of their right to refuse medication. Medication distribution logs are properly maintained.

## Recommendation

There are no recommendations for this section.

## VI. Personal Rights

Method of assessment - Interviews with children

Sample size: Two

#### Comments:

Children are informed about the Group Home's policies and procedures. Children report that they feel safe in the Group Home and are provided with appropriate staff supervision. Children express satisfaction with the quality of their interactions with staff and report that the staff treats them with respect and dignity.

Children report that they are assigned chores that are reasonable and not too demanding. Children are allowed to make and receive personal telephone calls, send and receive unopened mail and have private visitors. Children attend religious services of their choice.

Children report that the discipline policies are consistently enforced and that there are fair and appropriate consequences for inappropriate behavior.

Children report satisfaction with meals and snacks. Children also receive voluntary medical, dental and psychiatric care.

## Recommendation

There are no recommendations for this section.

## VII. Clothing and Allowance

Method of assessment - Review of relevant documents and interviews

Sample size: Two

#### Comments:

The Group Home provides appropriate clothing, items of necessity and the required \$50 monthly clothing allowance to children. Children are provided with opportunities to select their own clothes. Clothing provided to children is of good quality and of sufficient quantity.

The Group Home provides children with the required minimum weekly allowance. Children spend their allowances as they choose.

The Group Home provides children with adequate personal care items. Children are also encouraged and assisted in creating and maintaining photo albums/life books.

#### Recommendation

There are no recommendations for this section.

# South Bay Bright Future, Incorporated Youth Development Center 2 Group Home Harbor City, California 90710

License Number: 191601313 Rate Classification Level: 12

## I. Facility and Environment

#### Method of assessment - Observation

#### **Comments:**

Youth Development Center 2 Group Home is located in a residential community. The exterior of the Group Home is adequately maintained. However, the carpet in the front entryway is torn and deteriorated, the paint on the trim of the house is peeling and some of the roof tiles are damaged. The front yard is neat and adequately landscaped. However, the back yard lacks appropriate landscape.

The interior of the Group Home is adequately maintained. There is adequate furniture and lighting in the Group Home. The common quarters are neat. The Group Home provides a home-like environment. However, the wooden stairs are dirty and the carpet in the small visiting area is stained.

Children's bedrooms are well maintained. The rooms are clean and orderly and have age-appropriate personalized decorations. There is adequate furniture, lighting and storage space. Window coverings and window screens are in good repair. The mattresses are comfortable, and the beds all have a full complement of linens. Children's sleeping arrangements are appropriate.

The Group Home maintains age-appropriate and accessible recreational equipment. There are also board games, a TV and a DVD player. Books and resource materials, including a computer with a variety of programs, are also available.

The Group Home maintains a sufficient supply of perishable and non perishable foods.

#### Recommendations

- 1. South Bay Bright Future management:
  - a. Replace the carpet in the front entryway.
  - b. Re-paint the trim of the house.
  - c. Repair the roof tiles.



- d. Maintain appropriate landscape in the back yard.
- e. Clean or re-finish the stairs.
- f. Clean the carpet in the small visiting area.

## **II. Program Services**

Method of assessment - Review of relevant documents and interviews

Sample size: Two

#### Comments:

Children meet the Group Home's population criteria as outlined in their Program Statement. Children are assessed for needed services within thirty days of placement.

The treatment team develops and implements the Needs and Services Plans (NSPs) with input from the child. The NSPs are current, comprehensive and include short and long term goals.

Case files reflect adequate documentation to show that children are receiving treatment services.

## **Recommendation**

There are no recommendations for this section.

## III. Educational and Emancipation Services

Method of assessment - Review of relevant documents and interviews

Sample size: Two

#### Comments:

Children are attending school. Children are provided with educational support and resources to meet their educational needs and are progressing satisfactorily in school. The Group Home's program includes the development of children's daily living, self-help and survival skills.

Children are provided with opportunities to participate in emancipation and vocational programs as appropriate.

## Recommendation

There are no recommendations for this section.

## IV. Recreation and Activities

Method of assessment - Review of relevant documents and interviews

Sample size: Two

#### Comments:

The Group Home provides children with sufficient recreational activities and leisure time. Children are provided with opportunities to participate in planning activities. Children also participate in extra-curricular, enrichment and social activities in which they have an interest.

The Group Home provides transportation to and from the activities.

#### Recommendation

There are no recommendations for this section.

## V. Psychotropic Medication

Method of assessment - Review of relevant documents

#### Comments:

According to the Agency's management, there are currently no children taking psychotropic medications. This information is appropriately documented.

Children are aware of their right to refuse medication.

### Recommendation

There are no recommendations for this section.

## VI. Personal Rights

Method of assessment - Interviews with children

Sample size: Two

#### Comments:

Children are informed about the Group Home's policies and procedures. Children report that they feel safe in the Group Home and are provided with appropriate staff supervision. Children express satisfaction with the quality of their interactions with staff and report that the staff treats them with respect and dignity.

Children report that they are assigned chores that are reasonable and not too demanding. Children are allowed to make and receive personal telephone calls, send and receive unopened mail and have private visitors. Children attend religious services of their choice.

Children report that the discipline policies are consistently enforced and that there are fair and appropriate consequences for inappropriate behavior.

Children report satisfaction with meals and snacks. Children also receive voluntary medical, dental and psychiatric care.

## **Recommendation**

There are no recommendations for this section.

## VII. Clothing and Allowance

Method of assessment - Review of relevant documents and interviews

Sample size: Two

#### Comments:

The Group Home provides appropriate clothing, items of necessity and the required \$50 monthly clothing allowance to children. Children are provided with opportunities to select their own clothes. Clothing provided to children is of good quality and of sufficient quantity.

The Group Home provides children with the required minimum weekly allowance. Children spend their allowances as they choose.

The Group Home provides children with adequate personal care items. Children are also encouraged and assisted in creating and maintaining photo albums/life books.

### Recommendation

There are no recommendations for this section.

## South Bay Bright Future, Incorporated Youth Development Center 3 Group Home San Pedro, California 90731

License Number: 198200139 Rate Classification Level: 12

## I. Facility and Environment

Method of assessment - Observation

#### Comments:

Youth Development Center 3 Group Home is located in a residential community. The exterior of the Group Home is well maintained. The front and back yards are clean and adequately landscaped.

The interior of the Group Home is well maintained. The common quarters are neat and clean. There is adequate furniture and lighting in the Group Home. The Group Home provides a home-like environment.

Children's bedrooms are well maintained. The rooms are clean and orderly and have age-appropriate personalized decorations. There is adequate furniture, lighting and storage space. Window coverings and window screens are in good repair. The mattresses are comfortable, and the beds all have a full complement of linens. Children's sleeping arrangements are appropriate.

The Group Home maintains age-appropriate and accessible recreational equipment. There are also board games, a TV and a DVD player. Books and resource materials, including a computer with a variety of programs, are also available.

The Group Home maintains a sufficient supply of perishable and non perishable foods.

#### Recommendation

There are no recommendations for this section.

#### II. Program Services

Method of assessment - Review of relevant documents and interviews

Sample size: Two

#### Comments:

Children meet the Group Home's population criteria as outlined in their Program Statement. Children are assessed for needed services within thirty days of placement.

The treatment team develops and implements the Needs and Services Plans (NSPs) with input from the child. The NSPs are current, comprehensive and include short and long term goals.

Case files reflect adequate documentation to show that children are receiving treatment services.

## Recommendation

There are no recommendations for this section.

## III. Educational and Emancipation Services

Method of assessment - Review of relevant documents and interviews

Sample size: Two

#### Comments:

Children are attending school. Children are provided with educational support and resources to meet their educational needs and are progressing satisfactorily in school. The Group Home's program includes the development of children's daily living, self-help and survival skills.

Children are provided with opportunities to participate in emancipation and vocational programs as appropriate.

## Recommendation

There are no recommendations for this section.

#### IV. Recreation and Activities

Method of assessment - Review of relevant documents and interviews

Sample size: Two

#### Comments:

The Group Home provides children with sufficient recreational activities and leisure time. Children are provided with opportunities to participate in planning activities.

Children also participate in extra-curricular, enrichment and social activities in which they have an interest.

The Group Home provides transportation to and from the activities.

## **Recommendation**

There are no recommendations for this section.

## V. Psychotropic Medication

Method of assessment - Review of relevant documents

#### Comments:

Children have current court authorizations for psychotropic medication. Documentation confirms that children are routinely seen by the prescribing psychiatrist.

Children are informed about their psychotropic medication and are aware of their right to refuse medication. Medication distribution logs are properly maintained.

## Recommendation

There are no recommendations for this section.

## VI. Personal Rights

Method of assessment - Interviews with children

Sample size: Two

#### Comments:

Children are informed about the Group Home's policies and procedures. Children report that they feel safe in the Group Home and are provided with appropriate staff supervision. Children express satisfaction with the quality of their interactions with staff and report that the staff treats them with respect and dignity.

Children report that they are assigned chores that are reasonable and not too demanding. Children are allowed to make and receive personal telephone calls, send and receive unopened mail and have private visitors. Children attend religious services of their choice.

Children report that the discipline policies are consistently enforced and that there are fair and appropriate consequences for inappropriate behavior.

Children report satisfaction with meals and snacks. Children also receive voluntary medical, dental and psychiatric care.

## Recommendation

There are no recommendations for this section.

## VII. Clothing and Allowance

Method of assessment - Review of relevant documents and interviews

Sample size: Two

#### Comments:

The Group Home provides appropriate clothing, items of necessity and the required \$50 monthly clothing allowance to children. Children are provided with opportunities to select their own clothes. Clothing provided to children is of good quality and of sufficient quantity.

The Group Home provides children with the required minimum weekly allowance. Children spend their allowances as they choose.

The Group Home provides children with adequate personal care items. Children are also encouraged and assisted in creating and maintaining photo albums/life books.

## Recommendation

There are no recommendations for this section.

# South Bay Bright Future Youth Development Centers

24404 South Vermont Avenue, Suite 206 & 201 Harbor City, California 90710 Telephone 310-891-0096 Fax 310-891-0195 or 310-534-1405

December 21, 2007

To:

Candace Rhue, Group Home Audit Supervisor

Department of Auditor-Controller, Kenneth Hahn Hall of Administration

500 West Temple Street, Room 515-A

Los Angeles, CA 90012

From:

LeVetta Hill, Administrator

Re:

Correction Action Plan (CAP) for South Bay Bright Future, Inc.

License Number: 191671009, and 191601313

This Corrective Action Plan (CAP) is written in response to an audit conducted `on November 13, 2007 and the following correction have been implemented.

I. Facility and Environment -141 South Mesa Street, San Pedro, CA 90731 License Number: 191671009

Recommendations:

South Bay Bright Future management:

Clean or replace the vent in the laundry area.
 The vent in questioned has been cleaned.

South Bay Bright Future's staff has been instructed to provide and maintain a home like setting throughout the facility on a daily basis. Weekly facility inspections are being conducted by the Facility Manager to monitor and ensure proper maintenance of the facility and its equipment.

Facility and Environment - 1051 West 253<sup>rd</sup> Street, San Pedro, CA 90710 License Number: 1916011313

This facility in the process of being relocated to a new site at 914 245 Street, Harbor City, and CA 90710.

We, respectfully submit this Corrective Action Plan for your review. Should you have any additional questions, please contact me at (310) 891-0096 ext 102.

Sincerely,

LeVetta D. Hill Administrator